



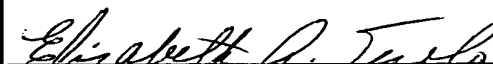
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

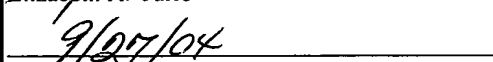
Re Application of: Douglas F. Connor, et al.
Serial No.: 09/992,283
Filing Date: November 5, 2001
Title: Generating a Risk Assessment Regarding a Software Implementation Project

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.


Elizabeth A. Turlo


Date

Second Request for Status

Please advise of the status of the above-identified patent application. Applicants received a Status Reply Letter from the U.S. Patent and Trademark Office on January 22, 2003, stating that Applicants could expect the application to be examined in approximately fifteen months. To date, Applicants have not received an Office Action and are again requesting status of the first Office Action and the status of this case.

If there are any matters that can be cleared up through a telephone conversation, please contact the undersigned attorney for Applicants at (214) 953-6812.

Respectfully submitted,

BAKER BOTTS L.L.P.



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Date: 9/27/04